



## **IMPORTANT SAFETY RECALL INFORMATION**

### **For Norcold Refrigerators**

**Dear RV owner:**

In October, 2010 Norcold initiated recall, NHTSA #10E-049 for models 1200, 1201, 1210 and 1211 four door, gas/electric refrigerators, typically found in RV model years 1997 to 2011

***See the back of this notice to locate the affected serial numbers to determine whether your refrigerator is on recall and if it still requires repair.***

Even if your refrigerator was retrofitted as part of a previous recall, it is necessary to have it retrofitted with the new High Temperature Sensor (HTS) safety device to minimize the risk of injury or death due to fire.

**The installation of the High Temperature Sensor will be at no cost to you.**

***If you have one of the recalled refrigerators you should immediately:***

1. Set the refrigerator controls to "OFF".
2. Unplug the refrigerator through the service vent on the outside of the vehicle.
3. Disconnect from shore power. (If your vehicle is in storage)
4. Contact your dealer, a Norcold authorized service center or Norcold's Recall Center at 800 767-9101 as soon as possible to get assistance.

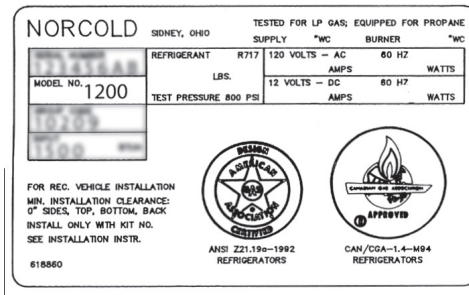
**Failure to follow these instructions can result in a fire causing property damage, injury or death.**

If you have questions, or to locate a service center nearest you, go to [www.norcoldrecall.com](http://www.norcoldrecall.com) or **call 800 767-9101.**

# To determine if your Norcold Refrigerator is on Recall



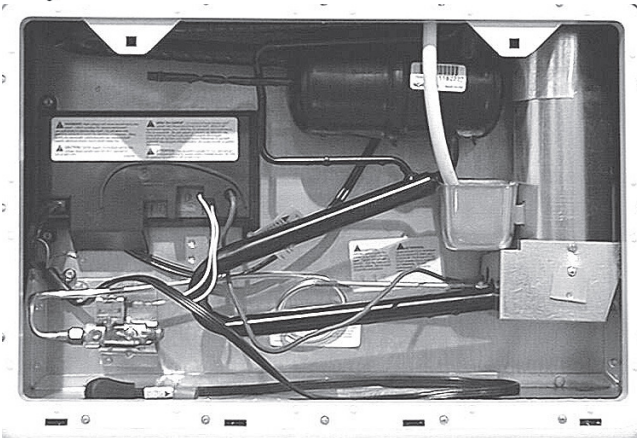
## 1. Locate the Root Model Number and Refrigerator Serial Number



With serial numbers between 315525-13088811.

Found in RV model years from 1997-2011

All Norcold refrigerators have an identification panel with model number on the inside, upper right.



## 2. Find the Cooling Unit Serial Number

With Cooling Unit serial numbers between 700000-13085759.

Remove the refrigerator's intake vent cover on the exterior of the vehicle to find the cooling unit's serial number, in plain sight on the unit's lower right, as shown here.

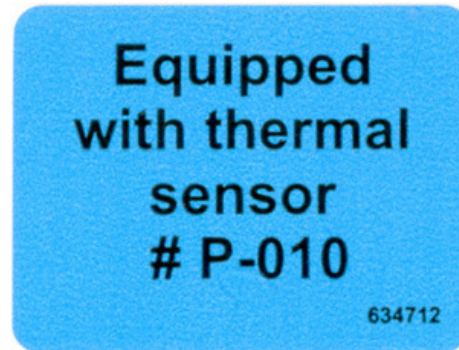
## 3. See if the new Safety Device has already been installed



If your refrigerator has this Yellow Tag, the new Safety Device has already been retrofitted on your refrigerator. If your refrigerator has this Blue Sticker, the new safety device was installed when originally manufactured.



If your refrigerator has either a Yellow Tag or Blue Sticker, it is NOT on Recall and no further action is required.



*No Yellow Tag or Blue Sticker? Your 1200, 1201, 1210 or 1211 is on Recall. Refrigerators on Recall can cause a fire resulting in property damage, injury or death if this new safety device is not installed. If your refrigerator is on Recall, see the other side of this letter and call your Dealer for immediate action.*

**WARNING:** if your refrigerator has already been retrofitted with an HTS (indicated by a yellow tag) or equipped with an HTS (indicated by a blue label), do not attempt to alter or disable the safety device for any reason.

**Doing so could jeopardize your safety and potentially cause injury or death.**

Questions: call **1.800.767.9101** or go to **[www.Norcold.com/Recall](http://www.Norcold.com/Recall)**